



Utah's Homeless Approach

Homeless Discussion
Housinglowa Conference
September 8, 2016

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Homeless Homed -- The Daily Show With Jon Stewart

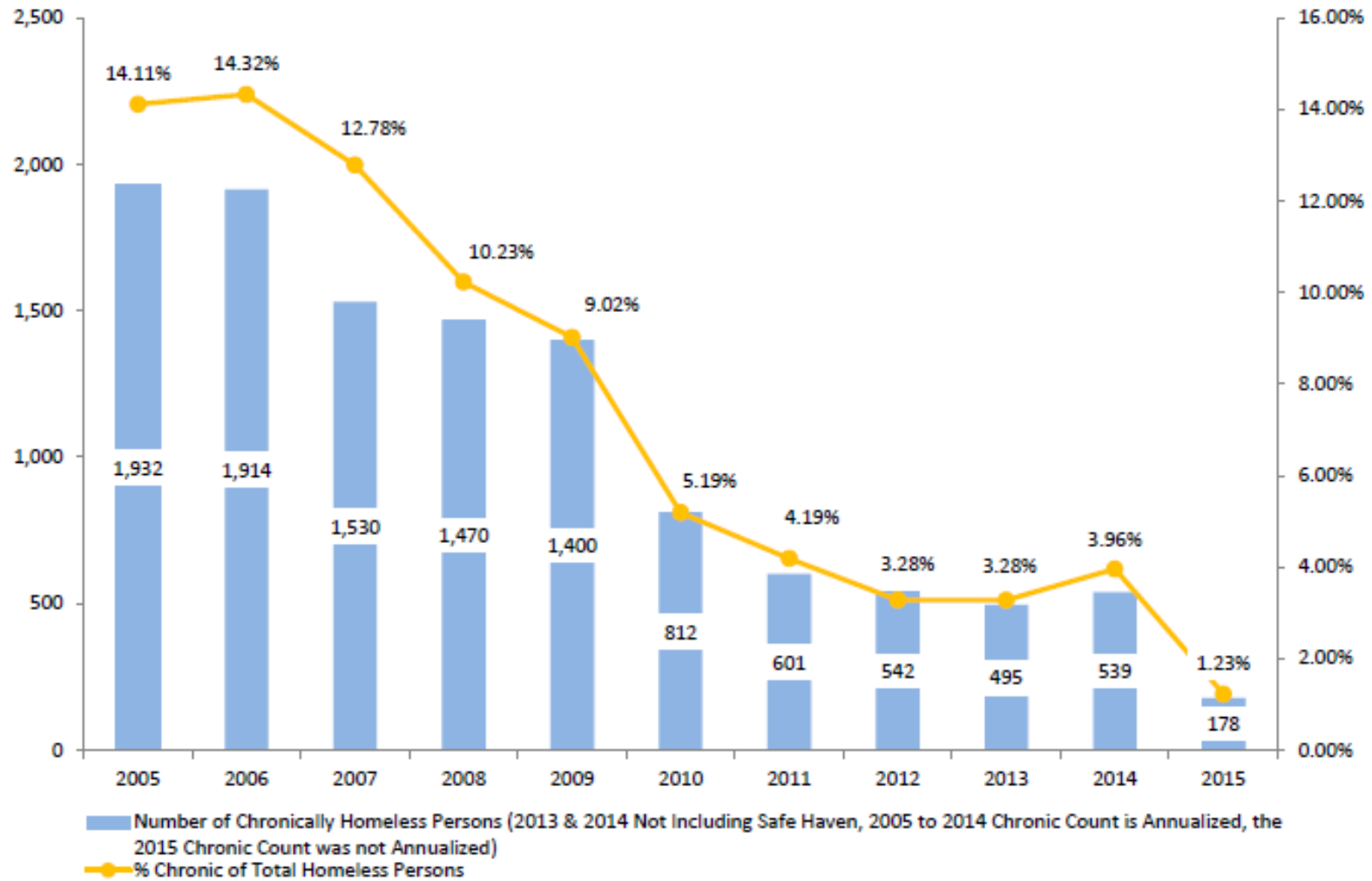
<http://thedailyshow.cc.com/videos/Intv3q/the-homeless-homed>



Daily Show Clip

- What is your take away from this clip?
- How do you view/feel about homeless families and individuals?
- How does your feelings about homeless citizens:
 - ☐ Affect what actions you take?
 - ☐ How those actions are undertaken?

Utah Chronic Homeless Count



Source: 2015 Annualized Utah Homeless Point-In-Time Count and 2015 Point-in-Time Count



Why the Success in Utah?

- **Champions** for homeless citizens
- **Collaboration** among homeless service providers, funders, political leaders in cities, counties, and state
- **Compassion** for providing viable housing opportunities and services for our homeless citizens




Champions




Characteristics of a Champion

- **Energy** – Begins and finishes projects
 - Stamina & staying power
 - Enthusiasm & optimism
 - Sense of humor
- **Bias to Act** – Solve problems not decry them
 - Focus on solutions
 - Sense of urgency
 - Opportunity driven




Champions -- Continued

- **Results Oriented** – Outcome, not process matters most. Networking & capacity building are the means, not the end
 - Need for achievement
 - Clear & compelling vision for success
 - Chart & use milestones



Champions -- Continued

- **Personal Responsibility** – Take responsibility for their own their behavior
- **Belief in Common Good** – Look beyond what is good for their families & friends
 - See & feel impacts on others
 - Builds on diversity
 - Activate shared values




Champions -- Continued

- **Inclined to Teams** – Provide the juice, but know they need an engine
 - Form teams from different, not like-mined
 - Share credit as well as information
 - Seek creation, not agreement



Collaboration



“Men build too many
walls and not enough
bridges.”

Sir Isaac Newton



Stakeholders

Need to be at Table:	
Champions	Political Leaders
Funders	Housing Authorities
Business Leaders	Faith Based Leaders
Homeless Service Providers	Public Safety Leaders (police, etc.)
Formerly Homeless Citizens	Community Leaders
Advocates	State/County/City Staff



Committee Above the “Silos”

- Most delivery systems operate within own rules – Corrections, Health, Housing, Homelessness, Treatment Programs, etc.
- Continuum of Care -- HUD's homeless funding system – 3 in Iowa -- \$8.4 Million
- To make systematic changes need committee with authority above the effected silos



Compassion


Vision Statement

- **Vision** – A function of the heart
 - **“Where there is no vision, the people perish”** Proverbs 29:18
- **Statement** – All homeless Citizens achieve maximum integration into society
 - Write vision for -- not against
 - Housing a major step in process, not end
 - Keeping housed key



State of Utah Vision

Everyone has access to safe, decent, affordable housing with the needed resources and supports for self-sufficiency and well being.



“In everyone’s life, at some time, our inner fire goes out. It is then burst into flames by an encounter with another human being.”

Albert Schweitzer




Who Are the Homeless?

- Citizens of our communities
- People suffering and in need of hope
- Bigger picture – brothers & sisters



Questions to Consider

- **What** needs to be done?
- **How** will it be done?
- **Why** will it be done?
 - Dream Speech – King



I chose the road less
traveled and now I
don't know where the
hell I am.



National Effort



National Effort on Chronic and Veteran Homelessness

- 10% homeless population chronic
- **Chronic Definition** -- Unaccompanied adult with a disabling condition homeless a year or more or four times in three years
- 10-14% homeless population veterans
- End veterans homelessness by 2015
- End chronic homelessness by 2015 (Initial date)



Cost of Homelessness

- Chronic homeless individuals have emergency services costs such as:
 - Emergency rooms visits to hospitals
 - Transportation to hospitals
 - Jail time
- \$48,792 per person (JAMA 4/1/09)
- \$40,449 per person (Culhane NY, NY study)
- \$35,949 per person (San Diego Serial Inebriate study)




LA County Study (Jan, 2016)

- Study of 148,815 homeless individuals
fiscal year 2014-15
- Reviewed cost of six County Departments
(Health Services, Mental Health, Public Health, Public Social
Services, Sheriff, Probation)
- Total homeless cost \$964.5 million
- Top 5% (7,441) cost \$381.2 million or
\$51,227 per person




Utah – Chronic Homelessness Housing Opportunities End of 2015

- One Salt Lake person's 2010 ER costs were **\$563,000**
- One over 3 years was **\$937,744**



How is
homelessness
ended?



“No problem can be solved
from the same
consciousness that
created it. You must learn
to see the world anew”

Albert Einstein

2015 Homeless Population

Category	Iowa	Utah	National
Homeless Population	3,081 (0.5%)	3,025 (0.5%)	564,708 (100.0%)
Unsheltered	203 (6.6%)	226 (7.5%)	173,268 (30.7%)
Chronic Homeless Individuals	201 (6.5%) (26.9% Unshelt.)	178 (5.9%) (7.3% Unshelt.)	83,170 (14.7%) (65.9% Unshelt.)
Veterans	207 (6.7%)	337 (11.1%)	47,725 (8.5%)
Persons in Families	1,580 (51.3%)	1,216 (40.2%)	206,286 (36.5%)
Annualized % of Pop. (Non Chronic X 5, chronic X 2)	14,802 (0.5%)	14,591 (0.5%)	2.6 M (0.8%)
Population	3,107,000 (1.0%)	2,943,000 (0.9%)	318,900,000 (100.0%)




Housing First



Housing First Principles

- Move people into housing directly from streets and shelters without preconditions of treatment acceptance or compliance
- Provider is obligated to bring robust non-coercive support services to the housing
- Continued tenancy is **not** dependent on participation in services
- Units are targeted to the most vulnerable homeless members of the community



Housing First -- Permanent Supportive Housing – Chronic Homeless

- Two core convictions:
 - Once the chaos of homelessness is eliminated from a person's life, clinical and social stabilization occur faster and are more enduring
 - Housing is basic and not a reward for clinical success



Housing First Principles – Cont.

- Embraces a harm reduction approach to addictions rather than mandating abstinence. The provider must also be prepared to support resident commitments to recovery
- Residents have leases and tenant protections under the law
- Can be implemented in either a project-based or scattered site model
- Residents pay 30% or \$50 which is greater



Pilots



Housing First – Utah Pilot

- Heard about the Housing First in NYC
- Would it work in Utah?
- Sam Tsemberis to Utah June 2005
- Pilot with most difficult (17), had housed by early September, 100 PSH units built
- 22 months later all 17 still housed
- We became believers now operate with belief “all can be housed”



Statewide Pilots

- Divided state into 12 Local Homeless Coordinating Committees
- Chaired by an elected official
- Each LHCC developed a pilot using best practices
- Changed the dynamics of the discussion around homelessness

Sunrise Metro (100 units) – April 2007

Project Partners

- Utah Division of Housing and Community Development
- Salt Lake City
- Salt Lake County
- Crusade for the Homeless (Private Foundation)
- George S. and Dolores Dore Eccles Foundation
- Church of Jesus Christ of Latter Day Saints
- Utah Housing Corporation
- American Express



Grace Mary Manor (84 units) – April 2008



Palmer Court (201 Units) – May 2009



Freedom Landing

Homeless Veterans (110 Units) -- Jan. 2010



Kelly Benson 55 and Older Homeless - June 2010

(59 Units, 70 Beds)





VALOR HOUSE

In Partnership With
Housing Authority of Salt Lake City
&
Department of Veterans Affairs

Bud Bailey Apartments – 134 Units





Homeless Housing

■ PSH Single Site	751
■ Scattered Site	<u>150</u>
□ Total	901
■ Retention Rate	80%
■ On to other stable settings	10%
■ Eviction Rate	6%
■ Died	2%
■ Unknown	2%



Summary

- Champions are key in accomplishing a desired outcome
- Collaboration of stakeholders very important
- Look long and deep at the **why** of what you undertake – Start with the **WHY**

**When your vision is
crystal clear, taking action
happens naturally.**

Thomas F. Crum, “The Magic of Conflict”